

FAQ

Retiree Benefits (Health Benefits, Vision and Dental)

Who provides our Health Benefits, vision and dental insurance?

Health Benefits are provided to retirees who qualify for retirement benefits from the Montebello Unified School District. The Health Benefits are provided through CalPERS. Vision insurance is provided by VSP and dental insurance is provided via MetLife Dental. These benefits are provided to those who choose to participate in those programs. Premiums for VSP and dental are the responsibility of each retiree who participates.

Vision and dental are provided via the school District. Any questions or concerns about vision or dental benefits or premiums should be addressed to the [MUSD Benefits Department](#).

What is a 3rd Party Administrator?

A third-party administrator is an organization that handles the transactions for certain programs. MUSD retirees who participate in vision, dental or health benefits are indirectly working with Coast Benefits, Inc., a company that provides third-party administrative services to both the District (for vision and dental premium collection for as long as you participate in the programs and health benefit reimbursements before your turn 67) and for the trust fund (for health benefit reimbursements after you turn age 67, and Trust Fund contribution collection until the month of your 67th birthday).

Who do I contact if I am having issues with my Trust Fund contribution?

Coast Benefits handles issues related to Trust Fund contributions. If you feel one or more contribution have not been taken from your account, your contributions have been taken from the wrong account or in the wrong amount, or if you have had contributions taken that you do not believe should have been taken, you should contact Jonnette Tucker at Coast Benefits, Inc. via email at jmt@coastbenefits.com or by phone at (800) 886-7559.

Who do I contact if I am having issues with my health benefits reimbursement?

Prior to age 67, your reimbursement comes from the Montebello Unified School District. If you have an issue with your reimbursement, you should contact the MUSD Benefits department by phone at (323) 887-7900 x. 2302 or x. 2338. You can also reach out via email at teran_vivian@montebello.k12.ca.us.

If you are over age 67, your reimbursement comes from the MTA Retirement Supplemental Health Plan (or the Trust Fund). If you have an issue with your reimbursement, you should contact Jonnette Tucker at Coast Benefits, Inc. via email at jmt@coastbenefits.com or by phone at (800) 886-7559.

Who do I contact if I have an issue with my dental premium or coverage?

Your dental program is administered by the Montebello Unified School District. If you have an issue with your dental plan, you should contact the MUSD Benefits department by phone at (323) 887-7900 x. 2302 or x. 2338. You can also reach out via email at teran_vivian@montebello.k12.ca.us.

Who do I contact if I have an issue with my VSP premium or coverage?

Your VSP program is administered by the Montebello Unified School District. If you have an issue with your VSP plan, you should contact the MUSD Benefits department by phone at (323) 887-7900 x. 2302 or x. 2338. You can also reach out via email at teran_vivian@montebello.k12.ca.us.